

## Damage, Theft, Repair

- A. Damage or hardware issues must be reported immediately to school personnel. For cases of hardware failure or accidental damage, a loaner will be provided for the student throughout the repair/replacement process.
- B. Students/parents are responsible for the full cost of any willful, negligent or intentional damage to the mobile device. Failure to pay for willful, negligent or intentional damage will be turned over to law enforcement.
- C. Students who leave Saint Peter Public Schools during the school year must return the mobile device, along with any other accessories, at the time they leave. The mobile device and all accessories should be returned to the Technology Department Staff.
- D. Theft must be reported immediately. Parents and/or students are required to complete a theft report through the local police department.
- E. Tracking software may be used to locate and recover missing iPads.

## SPPS Mobile Device Maintenance Plan

Saint Peter Public Schools recognizes that with the implementation of our digital learning initiatives there is a need to protect the investment by both the District and the Family. The participation cost for those opting to enroll in the Mobile Device Maintenance Plan is \$25.00 per student. The family must opt in to the maintenance plan before a student is issued a mobile device to get coverage. Enrollment in the Mobile Device Maintenance Plan coverage will be provided by the school district for families that qualify for free and reduced priced lunch.

The Mobile Device Maintenance Plan provides coverage for non-warranty repair, accidental damage (drops), cracked screens, power surges, theft (with filed police report), vandalism by others, fire, flood and other natural disasters. The \$25.00 school year fee payment is nonrefundable. Students that enroll after 2nd semester will be charged \$12.50 This annual coverage begins upon receipt of the payment and ends at the conclusion of the regular school year. The Mobile Device Protection Plan does not cover lost iPads, intentional damage –OR– stolen, lost or damaged charging cables, power adapter charging “bricks,” or cases.

### **INTENTIONAL DAMAGE**

Students/parents are responsible for full payment of intentional damages to their mobile device or accessories, or intentional damage to the mobile device or accessories of others. The School District Mobile Device Maintenance Plan DOES NOT cover intentional damage to the mobile device or accessories. This includes any damage to the mobile device while the case is not appropriately on the mobile device, or while in a case that itself is damaged and not offering full protection to the device.

### **Comparison of Costs (estimated - damage fees are assessed on a case by case basis)**

Damage Type	Maintenance Plan	No Maintenance Plan
Cracked screen	\$0 - First occurrence \$40 - Additional occurrences	\$40
Broken Digitizer (iPad)	\$25 - First occurrence \$80 - Additional occurrences	\$80
Charging Cord	\$5 - First replacement \$10 - Additional replacements	\$10
Charging Block	\$5 First replacement \$10 Additional replacements	\$10
Keyboard Damage (Chromebook)	\$10 First occurrence \$40 Additional occurrences	\$40
Lost Keyboard Case (iPad)	\$50 - One-time	\$100
Lost Device	\$300 - iPad \$250 - Chromebook	\$300 - iPad \$250 - Chromebook
Complete replacement due to accidental damage	\$200 - iPad \$175 - Chromebook One-time	\$300 - iPad \$250 - Chromebook
Intentional damage	Full repair/replacement cost	Full repair/replacement cost